

## **Q1. How long does the Purefast® Home filter last?**

Once installed, your Purefast® Home filter will provide 80,000 gallons of PFAS-free water to your home by removing all PFAS to the non-detect level. The operation life of the Purefast® Home system is dependent on your water usage. On average, the Purefast® Home system will provide one-year of operation before filter replacement is required. The best way to check your water usage is to look at your monthly or quarterly water bill.

## **Q2. Can I install the Purefast® Home filter system myself?**

A professional plumber is required to ensure that your system is properly installed and commissioned.

## **Q3. What do I do with my used Purefast® Home filter?**

Cyclopure offers an exchange program for its Purefast® Home filters. When you are ready to replace your current filter, contact us to place a new order. When you agree to return the used filter, we will apply a 25% discount to your order. You will pay \$600. When you receive the new filter, save the shipping box to return the used filter to our Chicago facility. Shipping is prepaid.

## **Q4. What does Cyclopure do with used Purefast® Home filters?**

Cyclopure provides for sustainable handling of used Purefast® Home filters. When a filter is returned to Chicago, spent media is collected for further processing. Cyclopure's DEXSORB® media can be regenerated in a process that separates and concentrates extracted PFAS. Regenerated DEXSORB® is repurposed for non-drinking water applications, and PFAS waste is fully eliminated by destruction technologies.

## **Q5. Do I need a plumber to change my Purefast® Home filter?**

Purefast® Home is compact (6" x 36") and light (19lbs), and can be easily switched out without additional plumbing. Place the filter system in bypass mode, and unscrew the Purefast® Home vessel from the threaded filter control head. Reverse process to install new vessel. When resuming filter operation, it is important to open water flow slowly. Do not immediately open to full flow. See User Manual for system start-up details.

## **Q6. Does Purefast® Home filter out other minerals or contaminants in addition to PFAS?**

The Purefast® Home media is a blend of DEXSORB® and activated carbon. DEXSORB® removes PFAS to a non-detect level and the activated carbon will provide chlorine reduction (for taste and odor). The media does not remove inorganic ions like fluoride and healthy minerals. Purefast® Home does not remove lead or other heavy metals.

## **Q7. Will Purefast® Home reduce the water pressure in my home?**

Purefast® Home has been optimized for its hydraulic performance with minimal impact on water pressure. We designed the system to support various household water usage from single faucet use (2.2 gallons per minute) to simultaneous use of multiple faucets and/or shower heads (10 gallons per minutes). With tested a flow rate up to 10 gallons per minute, Purefast® Home reduces the water pressure by less than 5 psi.

## **Q8. When will I receive my Purefast® Home filter system?**

Once your order has been received, we will ship your Purefast® Home filter within 5 business days from our facility located in Chicago, IL.

## **Q9. Is there a way to confirm that the Purefast® Home filter is working?**

With your purchase of a Purefast® Home system, you will receive a free water test kit that can be used to test your water for PFAS after installation. We suggest testing your water two weeks after installation to ensure proper operation of your filter system.